



DEPLOYMENT & INTEGRATION SERVICES DATA SHEET

Email Security

BENEFITS

- **Email architecture planning** to ensure an effective security solution
- **Efficient deployment** by FireEye experts using best-practice configurations
- **Workflow processes** that enable rapid identification, triage and containment of email threats
- **Operational readiness** that includes integration with existing technologies, such as FireEye solutions and SIEM and SOAR systems

Overview

FireEye Deployment and Integration Services help architect and implement an effective email security solution and integrate that solution into your security response processes. Our deployment engineers use in-depth knowledge of the FireEye Email Security solution to ensure an efficient and successful deployment. We offer two types of services to help you maximize the value of your FireEye Email Security solution:

- Deployment Jumpstart Services
- Email Security Health Check and Tuning

Deployment Jumpstart Services

Jumpstart Services for FireEye Email Security are designed to help you deploy and configure your Email Security solution quickly and effectively. Whether you are implementing Email Security—Cloud Edition or architecting and deploying a more complex multi-appliance solution with the on-premise Email Security—Server Edition, Jumpstart Services help you architect and implement the right email security solution to meet your security goals.

Jumpstart Services include architecture design review and planning for Email Security, as well as deployment and configuration to ensure proper mail flow and heightened detection capabilities. FireEye experts work with you to integrate Email Security with your centralized authentication service (for example, AD or LDAP) and your SIEM, and discuss best practices for ongoing maintenance and management. The experts take time to review common use cases with your analysts and recommend approaches for alert review and analysis, threat investigation and malware analysis tools for in-depth analysis when appropriate.

Email Security Jumpstart Services include:

- Architecture design review and planning for Email Security
- Configuration and setup based on FireEye best practices
- Connection to Mandiant Threat Intelligence and content update services
- Implementation of MVX SmartGrid, if applicable
- Configuration of applicable optional capabilities, such as Impersonation and Riskware Detection, Dynamic URL Analysis, Advanced URL Defense and Controlled Live Mode
- Configuration of policies and rules as supported by FireEye Email Security
- Integration with centralized authentication and directory services (for example, AD or LDAP)
- Integration of FireEye Email Security with other FireEye security tools in your environment
- Deployment checks and mail flow analysis to verify proper mail routing and configuration
- Review of recommended management and maintenance practices
- Review of FireEye Email Security usage for analysts
- Introduction to FireEye customer resources such as the FireEye Customer Support Portal and Community and FireEye Market

Email Security Health Check and Tuning

With the rapid changes that occur in most corporate networks and the release of new features and capabilities in the FireEye Email Security solution, it can be challenging to ensure your security solutions maintain the level of visibility and protection you expect. To get the most coverage and value from FireEye Email Security, the Health Check and Tuning service reviews the operation and configuration of your FireEye Email Security deployment and adjusts configurations and policies as needed to align with recommended best practices. Our experts verify that email routing and policies are properly implemented to achieve the desired level of email visibility and confirm the solution is up to date on software and content.

The Email Security Health Check and Tuning service includes:

- Comprehensive assessment of system health and performance
- Review of configuration settings as compared to recommended best practices
- Review of existing Email Security architecture including analysis and email routing policies
- Explanation and enablement of new features, capabilities and modules
- Assessment of email coverage
- Review of recommended management and maintenance practices
- Review of FireEye Email Security usage for analysts

Table 1. Email Security Services Comparison.*

	Basic Jumpstart	Advanced Jumpstart	Health Check and Tuning
Email Security architecture review and planning	✓	✓	Review
Advanced email architecture		✓	
Best practices configuration implementation	✓	✓	Tuning
Connection to Mandiant Threat Intelligence	✓	✓	Review
Implementation of MVX separation (if applicable)		✓	Tuning
Integration with central authentication (LDAP, AD)		✓	Review
Onboarding with Mandiant Managed Defense (if applicable)	✓	✓	Review
Configuration of Impersonation and Riskware Detection (optional)		✓	Review
Configuration of Dynamic URL Analysis and Advanced URL Defense		✓	Review
Implementation of Controlled Live Mode		✓	Review
Database backup and review process	✓	✓	✓
Review of management best practices	✓	✓	✓
Analyst knowledge transfer (alert review and triage)	✓	✓	✓
Assessment of system health and performance	✓	✓	✓
Documentation of installed solution	✓	✓	✓
Assessment of email coverage	✓	✓	✓
Guidance on API and custom integrations		✓	✓

*Required quantity of services SKUs depends on size and complexity of the FireEye Email Security deployment.

To learn more about FireEye, visit: www.FireEye.com

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 M-EXT-DS-US-EN-000353-01

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At FireEye, our mission is to relentlessly protect organizations with innovative technology, intelligence and expertise gained on the frontlines of cyber attacks. Learn how at www.FireEye.com.

About Mandiant Solutions

Mandiant Solutions brings together the world’s leading threat intelligence and frontline expertise with continuous security validation to arm organizations with the tools needed to increase security effectiveness and reduce business risk.